CITY OF SAN DIMAS RESIDENTIAL AND FAMILY RESOURCE GUIDE

	CITY RESOURCES					
Program	Usage	Description	Benefits	More Information	How to File	
CDBG-CARES ACT: Emergency Rental Assistance	Emergency rental assistance for income-eligible households experiencing financial hardship as a result of COVID-19	Provides emergency rental assistance grants to income-eligible households economically impacted during the COVID-19 pandemic through job loss, furlough or reduction in hours or pay for three months or until funds are depleted.	Provides assistance toward monthly rental payments or delinquent rental payments that were not paid due to economic hardship associated with COVID-19.	Contact: Ann Garcia agarcia@sandim asca.gov or (909) 394-6282 https://sandimasca.gov /cdbg-cares-act- emergency-rental- assistance/	https://sandimasca.gov/ wp- content/uploads/2020/05 /051420 San- Dimas COVID19 Applicat ion Emergency-Rental- Assistance AG.pdf	
SD Cares Project	Provides vulnerable San Dimas residents with grocery delivery service once a week	Assists San Dimas residents 60 years of age and older, residents with disabilities, and residents with underlying health conditions during the COVID-19 pandemic by providing grocery delivery.	Protects vulnerable San Dimas residents by limiting their exposure to COVID-19.	https://sandimasca.gov /wp- content/uploads/2020/ 06/Silvertimes-June-20- Final.pdf	Phone (909) 394-6230 (Mon - Fri 8am - 4pm) Email sdcares@sandimasca.gov	

	Bank Resources					
Bank Company	Financial Help	More Information	Website			
US BANK	Mortgage help and repayment options -Repayment Plan -Hardship Loan modification	For more questions you can call (800)365-7900 or text "Mortgage help" to (866)809-4182	https://www.usbank.com/h ome- loans/mortgage/mortgage- help-and-repayment- options.html			
Wells Fargo & Company	On a case-by-case basis, Wells Fargo is offering the following services to alleviate financial hardship during COVID-19: • Fee waivers and Payment deferrals And other expanded services for: Credit cards and Auto and mortgage		https://www.wellsfargo.co m/jump/enterprise/corona virus-response			
Chase	Mortgage Payment Assistance Program Repayment Plan – catch up on payments by increasing your monthly payment. Forbearance Plan – Reduce or suspend loan payments for a designated period of time.	This program provides temporary relief to individuals who have been negatively impacted financially by COVID-19.	https://www.chase.com/di gital/resources/coronavirus /mortgage Phone 1-888-356-0023			

	Utilities Resources				
SOUTHERN CALIFORNIA EDISON					
Utility Program	Usage	Description	Benefits	More Information	How to File
Edison CARE (California Alternate rates for energy)	Electricity cost savings program to decrease your electricity bill	You can qualify for CARE if you or someone in your home participates in at least one of these public assistance programs: -Bureau of Indian Affairs General Assistance -CalFresh/SNAP (Food Stamps) -CalWorks (TANF)/Tribal TANF -Head Start Income Eligible (Tribal Only) -LIHEAP -Medi-Cal/Medicaid -Medi-Cal for Families (Healthy Families A&B) -National School Lunch Program (NSLP) -Supplemental Security Income (SSI)	Reduces electricity bill by about 30%	For more information: https://www.sce.co m/residential/assist ance/care-fera Call: 1-800-798-5723	Apply online here: https://www.sce.com/apps/iqp Apply by Mail: https://www.sce.com/sites/default/files/inlinefiles/14- 783%20Rev%20619 SubMetered%20Tenants 0.pdf
	Sub-metered Tenants	Are you an income-qualified tenant in an apartment building, mobile-home park, residential RV park, or marina who is billed through your landlord?	Reduces electricity bill by about 30%	For more information: https://www.sce.co m/residential/assist ance/care-fera	Apply online here: https://www.sce.com/app s/iqp Apply by Mail: https://www.sce.com/site s/default/files/inline- files/14- 783%20Rev%20619 SubM etered%20Tenants 0.pdf
Edison FERS (Family Electric Rate Assistance)	To decrease your electricity bill	Electricity cost savings program	Reduces electricity bill by about 18% on monthly electric bills for qualified households of 3 or more.	For more information: https://www.sce.co m/residential/assist ance/care-fera	Apply online here: https://www.sce.com/app s/iqp Apply by Mail: https://www.sce.com/site s/default/files/inline- files/14- 782%20Rev%20619 Stand ard%20Print_0.pdf

Utility Program	Usage	Description	Benefits	More Information	How to File
Edison Energy Assistance Fund	To decrease your electricity bill (one time only)	One-time electricity cost savings assistance program - Program eligibility is based on household income.	Provides one-time assistance of up to \$100.00	For more information: https://www.sce.com/ residential/assistance/ energy-assistance- fund	View supporting organizations: https://www.sce.com/site s/default/files/inline-files/2020%20EAF%20%20 GAF%20Agency%20Roster WCAG.xlsx
Edison Financial Assistance during COVID-19	Suspending disconnections for nonpayment	-IF you are having trouble paying your bill, contact SCE Customer Contact Center to talk about a payment extension or arrangement.	Alleviates stress of worrying about power disconnection	https://www.sce.com/residential/assistance/care-fera	Apply online here: https://www.sce.com/app s/iqp
Edison Medical Baseline Program	To support those who routinely use medical equipment powered by electricity	Provides additional 16.5 kilowatt hours of electricity per day - To be eligible, you or someone who lives with you full-time must require the use of a medical device.	Lowers overall cost of electricity for individuals who depend on medical equipment on a daily basis.	For more information: https://www.sce.com/ residential/assistance/ medical-baseline	Apply online here: https://www.sce.com/site s/default/files/inline- files/Med%20Baseline%20 App%20REV%201- 19%20English.pdf
	<u>'</u>	SOUTHERN CALIFORNIA GAS	COMPANY	<u>'</u>	<u>'</u>
Utility Program	Usage	Description	Benefits	More Information	How to File
Southern California Gas Company CARE (California Alternate Rates for Energy)	To decrease your gas bill	Natural gas cost savings program You can qualify for CARE if you or someone in your home participates in at least one of these public assistance programs or if you meet the income limitsCalFresh/SNAP (Food Stamps) -CalWorks (TANF)/Tribal TANF -Head Start Income Eligible (Tribal Only) -LIHEAP -Medi-Cal/Medicaid -Medi-Cal for Families (Healthy Families A&B) -Supplemental Security Income (SSI)	Reduce your gas bill by 20% each month	For more information: https://www.socalgas. com/save-money-and- energy/assistance- programs/california- alternate-rates-for- energy	View the Application: https://pubsvc.socalgas.co m/commonsvc/faces/care- flow/lookupAccount?_adf.

Utility Program	Usage	Description	Benefits	More Information	How to File
Southern California Gas Company Energy Savings Assistance Program	To conserve energy and reduce your gas bill	Installation of Home improvements that save energy and money. Note: Program contractors have resumed work as of June 1st and are adhering to CDC guidelines. These include precautions such as social distancing and wearing face coverings.	Cost savings and improvements such as insulation, water heater replacement, low-flow showerheads, etc.	https://www.socalgas.co m/save-money-and- energy/assistance- programs/energy- savings-assistance- program	Apply online here: https://www.socalgas.com/sa ve-money-and- energy/assistance- programs/energy-savings- assistance-program/interest- form
Southern California Gas Company Medical Baseline Allowance	To save money on your monthly natural gas bill	Provides additional natural gas at the lowest baseline rate for individuals with a serious health condition - Has life-threatening illness or compromised immune system Requires special temperature accommodations - Is seriously disabled	Reduces cost by providing allowance of additional natural gas on a monthly basis.	https://www.socalgas.co m/save-money-and- energy/assistance- programs/medical- baseline-allowance	Apply online here: https://www.socalgas.com/si tes/default/files/1443742426 764/MBL_Information_Applic ation.pdf
Southern California Gas Company Gas Assistance Fund	To reduce your natural gas bill (one time)	One-time natural gas cost savings assistance. *Program extended into the Fall months. - Gas bill must be in name of applicant requesting assistance. - Applicant must meet income guidelines - Bill address must be applicant's primary address	Provides one-time assistance of up to \$200.00 (doubled from original \$100.00 limit).	https://www.socalgas.co m/save-money-and- energy/assistance- programs/gas- assistance-fund	View Supporting Organizations https://www.socalgas.com/si tes/default/files/2019- 11/2019%20GAF- SHARE%20Agencies%20List.p df
		GOLDEN STATE WATER (COMPANY		_
Utility Program	Usage	Description	Benefits	More Information	How to File
Golden State Water Company CARW (California Alternate Rates for Water)	To save money on your monthly water bill for low income customers	Monthly credit applied to water bill. The Golden State Water bill must be in your name and the address must be your primary residence or you must be a tenant receiving water service by a sub-metered system in a mobile home park	Reduced cost on monthly water bill	CARW Hotline (866) 360-2279 or visit: https://www.gswat er.com/carw/	Apply online here: https://www.gswater.com /sites/main/files/file- attachments/carw 2020- 2021 english application. pdf?1591286737
Golden State Water Company	If you are experiencin	g financial hardship, you are encouraged to o	call (800) 999-4033 to requote options.	uest an extension on your	bill or discuss payment plan

	SPECTRUM				
Utility Program	Usage	Description	Benefits	More Information	How to File
Spectrum Spectrum Internet Assist	To save money on internet service for low-income households	One or more members of your household must be a recipient of one of the following assistance programs: - National School Lunch Program (NSLP) - Community Eligibility Provision (CEP) of the NSLP -Supplemental Security Income (for applicants age 65+ only)	Internet service, no data cap, free modem, no contract, optional in- home WiFi for an additional cost	For More Information: https://www.spectrum.com /browse/content/spectrum- internet-assist.html	Apply online here: https://www.spectrum.com/cont ent/dam/spectrum/residential/e n/pdfs/spectrum-internet- assist/Nov2019 SIA Eligibility Fo rm FINAL REV.pdf
Spectrum COVID-19 Remote Education Credit	Internet service for households affected by COVID-19	Beginning Monday, March 16, we'll offer free access to internet and WiFi for 60-days for new Pre-K to 12, college student and teacher households who don't currently have internet or WiFi service and at any service level up to 100 Mbps.	Discount will be applied as a credit for your first two months of internet services. Waiver of any installation or pre- payment fees	https://www.spectrum.n et/support/internet/coro navirus-covid-19- educational-internet- offer	Mention this program when you Call: (855)243-8892
		LOS ANGELES COUNTY R	ESOURCES		
Program	Usage	Description	Benefits	More Information	How to File
Department of Public Social Services YourBenefitsNow!	Los Angeles County Residents to apply for and to view their benefits online.	Currently, YourBenefitsNow! Supports: -CalWORKs -CalFresh -General Relief and -MediCal applications.	Submit all the required documentation with the application and they will waive the application interview.	See if you're eligible for benefits: http://lacountyhelps.org/	Apply online here: https://www.yourbenefits. lacIrs.org/ybn/Register.ht ml Customer Service: (866) 613-3777
Department of Public Social Services In-Home Social Services	Los Angeles County Residents – an alternative to out- of-home care, such as nursing homes or board and care facilities	Can help pay for services if you're a low- income elderly, blind or disabled individual, including children, so that you can remain safely in your own home.	Can help pay for services if you're low income	For more information: http://dpss.lacounty.g ov/wps/portal/dpss/m ain/elderly-and- disabled	To apply for IHSS services call the IHSS application line: 1-888-944-4477
Los Angeles County: Critical Delivery Service	Critical delivery service: -60 years old + -Permanent or temporary disabilities -Dependent adults (18-59 years old)	Free delivery of groceries and vital necessities24 hours a Day -7 days a week	Up to 4 deliveries per month	For more information: https://wdacs.lacount y.gov/wp- content/uploads/2020 /04/CSD_Fact- Sheet V.2 Final.pdf	Call for service: 888-863-7411

Los Angeles County SafePass	Los Angeles County Residents - COVID- 19 contact tracing app	Mobile app which allows residents to anonymously self-report COVID-19 symptoms and receive alerts and notifications directly from LA County Department of Public Health. Receive alerts on potential exposure based on your location and other user data.	Helps to slow the spread of COVID-19 through contact tracing technology.	For more information: https://covid19.lacou nty.gov/covid19- news/la-county-city- leaders-join-forces- citizen-launch- safepass-partnership/	Application: https://citizen.com/safepa ss?utm_content=&utm_m edium=email&utm_name= &utm_source=govdelivery &utm_term=
Los Angeles County Home Foreclosure Information	Information for homeowners who have fallen behind on mortgage payments seeking advice to avoid foreclosure.	Homeowners hoping to avoid foreclosure may find relief through one of the following options: - Repayment plan - Forbearance plan - Loan modification - Short Sale - Programs unique to individual lenders	Educates homeowners on options available to avoid foreclosure.	For more information: https://dcba.lacounty. gov/portfolio/foreclos ure/ Phone: (800) 593-8222	Foreclosure Information Brochure https://dcba.lacounty.gov/ wp- content/uploads/2018/09/ Foreclosure-Brochure- English-9.27.18.pdf
Los Angeles County Library Free Flu Shots	Provides opportunities to receive a free flu shot at various LA County Libraries throughout October and the beginning of November.	Free Flu shot for individuals 6 months of age and older, no health insurance required. Drive through locations available at select locations. Closest to San Dimas: Saturday, October 24 9:00 am - 12:00 pm West Covina Library 1601 W West Covina Pkwy West Covina, CA 91790	Individuals are able to obtain a flu shot for free.	For more information: https://lacountylibrary .org/free-flu-shots/	Printable Consent Form: https://lacountylibrary.org /wp- content/uploads/2020/09/ Flu-Shot-Consent- Form.pdf Print and complete this form for a faster experience.
Los Angeles County Library Sidewalk Service	Service that allows residents to place a hold on items virtually, then pick them up outside of the library.	Service allows individuals to place holds on movies and books as well as pick up print jobs (10 pages per day). For full service details please visit: https://lacountylibrary.org/expressservice/ Frequently asked questions can also be found at the bottom of this page.	Allows residents to safely access library resources while using COVID-19 precautions.	For more Information: https://lacountylibrary .org/express-service/ San Dimas Library Service Hours Mon 10:00am - 5:00pm Tues 12:00 - 7:00 pm Wed-Fri 10:00 am - 5:00 pm	City of San Dimas Public Library Information: https://lacountylibrary.org /san-dimas-library/ Phone Number: (909) 599-6738 Address: 145 N Walnut Ave San Dimas, CA 91773

Los Angeles County Free Mental Health Support	Assistance for individuals seeking help with their mental health	With stress, anxiety, and depression on the rise in light of the ongoing challenge of the pandemic, LA County Department of Mental Health 24/7 helpline is available to provide mental health support, resources, and referrals.	Provides free assistance for individuals suffering from mental health problems 24/7.	https://dmh.lacounty.gov/	24/7 Helpline (800) 854-7771
Los Angeles County Homeowner Webinars	Informative videos pertaining to a variety of topics related to homeownership.	Collection of videos designed to inform homeowners on topics such as foreclosure avoidance, property tax scams, first time home buyer scams, and more.	Provides homeowners with free information designed to help them make informed decisions pertaining to their homes.	Upcoming webinars: https://dcba.lacounty. gov/foreclosure- prevention/ All webinars: https://www.youtube. com/playlist?list=PL60 vggklfYilcwD1b7d61d1 1MDhG3rdly	
Los Angeles County Eviction Moratorium Information	Provides current information on Los Angeles County's evolving Temporary Eviction Moratorium	The Los Angeles County Temporary Eviction Moratorium, effective March 4, 2020, through November 30, 2020, unless repealed or extended by the Los Angeles County Board of Supervisors, places a Countywide ban on evictions for residential and commercial tenants, including mobile home space renters. As of October 1, 2020, the County's Moratorium will no longer apply to residential tenants facing eviction for nonpayment of rent due to COVID-19 related financial hardship.	Provides commercial and residential landlords and tenants with updated information regarding the temporary eviction moratorium.	https://dcba.lacounty.gov/noevictions/	Phone (833) 223-RENT (7368) Email Rent @dcba.lacounty.gov
Los Angeles County Healthvana Testing/Notification System	testing/notification system used to slow the spread of the virus through contact tracing.	Reduces COVID-19 exposure notification wait time from days to hours by notifying individuals of their test result via text/email the moment it is processed. Individuals can then use the Healthvana system to notify others of their result.	Provides faster notification of COVID- 19 test results and allows individuals to quickly notify others of their test results through the system.	<u>'</u>	y.gov/covid19-news/l-a- contact-tracing-covid-19- e-notifications-from-days-

Insurance Company Resources						
Insurance Company	Policy	More Information	Website			
Geico	Providing a 15% credit to auto and motorcycle, and RV policyholders as your policy comes up for renewal. The credit will be applied to 6-month polices renewing between April 8 and October 7, 2020 and 12-month policies renewing between April 8, 2020 and April 7, 2021.	Cancellation of coverage due to non-payment resumed June 1, 2020. Flexible payment plans can be arranged if necessary.	https://www.geico.com/ about/coronavirus/			
Liberty Mutual	Personal auto insurance customers will receive a 15% refund on two months of their auto premium, based on your premium amount as of April 7, 2020. The refund will be issued in the manner you made your most recent payment or by check. Your refund will happen automatically.	Personal auto & home coverage cancellations due to non-payment have been suspended from March 23 through June 15, 2020. Payment plans can be arranged if necessary.	https://www.libertymut ual.com/covid-19			
USAA	Every member with an auto insurance policy in effect as of March 31, 2020, will receive a 20% credit on two months of premiums in the coming weeks. Members will automatically receive a credit applied to their bill.	Special payment arrangements are available to assist members experiencing financial difficulties. USAA will not cancel members' auto or property insurance policies or charge fees due to late payments on USAA auto and property insurance coverage through June 17, 2020.	https://www.usaa.com/i net/wc/covid-19- financial- difficulty?akredirect=tr ue			
State Farm	Customers can expect to receive a 25% dividend credit. This credit applies to active policyholders from March 20, 2020 through May 31, 2020. The credit will be processed automatically.	State Farm agents are working with customers one-on-one to provide payment options. Call (800) 440-0998 for assistance	https://newsroom.stat efarm.com/covid-19			

RESOURCES FOR FAMILIES				
PARENT RESOURCES	DESCRIPTION	LINK		
CA Notify	Smart phone notifications designed to help slow the spread of COVID-19 by letting users know if they have been exposed to the virus.	Governor Newsom Announces Statewide Expansion of CA Notify, a Smart Phone Tool Designed to Slow the Spread of COVID-19 California Governor		
COVID-19 Holiday Family Safety Guide	Holiday safety guidelines from the State designed to help limit the spread of COVID-19.	Holidays and COVID-19 - Coronavirus COVID-19 Response (ca.gov)		
The Anywhere School	Join The Anywhere School as thought leaders from across the world discuss these topics and more during a global event. Register to view on-demand content.	Register now		
Google – Guardian's Guides	To help you learn how teachers and students are using Google's products, from Chromebooks to G Suite for Education.	http://services.google.com/fh/files/misc/guardians_guide_directory_april2020.pdf		
Google - Chromebook help	Learn how to set up and use all of the features built into your child's Chromebook for use at home	https://www.blog.google/outreach-initiatives/education/covid19-chromebooks/		
Google - Students with disabilities	Support your child if they have a specific need or disability by exploring accessibility features built into G Suite and Chromebooks	https://docs.google.com/document/d/1-MfcIYSfLuH5rR8BBxNKxpsPEG_4IX5PcqeG- 6FSJcg/preview		
Google - Socratic	Use Socratic, a learning app powered by Google AI, to help students understand high school and university-level work	https://socratic.org/		
Digital Safety Online	Help kids learn to stay safe online. Use Be Internet Awesome's family resources to teach students how to be safer, more confident explorers of the online world.	https://beinternetawesome.withgoogle.com/en_us/families		
LA County Library Brainfuse	Offers library cardholders of all ages and levels free access to live online tutoring (12pm-10pm daily) in subjects such as math, science, reading/writing, and social studies, all based on California Standards.	http://main.lacounty.ca.brainfuse.com/authenticate.asp		

Parent Resources	DESCRIPTION	LINK
My Childcare	Find information on licensed childcare providers that are currently open including location, health and safety details, ages of children served, capacity, and hours of care.	https://mychildcare.ca.gov/#/home
FIRST5 California COVID-19 Resources	Resources for parents and caregivers pertaining to distance learning, nutrition, and more.	https://www.first5california.com/en-us/articles/helpful-links/
USDA National Hunger Hotline	Aides low-income individuals or families by providing food assistance/nutrition information as well as social services information.	https://www.fns.usda.gov/partnerships/national-hunger-clearinghouse 1-866-3-HUNGRY (English) , 1-877-8-HAMBRE (Spanish)
LEARNING CONTENT RESOURCE	DESCRIPTION	LINK
Family Fun with Arts & Culture	Discover fun facts, awesome activities and surprising stories to explore together with Google Arts and Culture.	https://artsandculture.google.com/project/family-fun
Learn at Home with YouTube	Parents and guardians can find supplemental learning content and activities on YouTube	https://learnathome.withyoutube.com/
Fun Coding Activities to Try at Home	Parents and guardians can use this guide to help kids get started with CS First, an engaging videobased curriculum that teaches coding through hands-on activities.	https://drive.google.com/file/d/1kgkJOcfBtrirwLdMZgdCpBkeEKiEY09Q/view
Extended Notes Article	5 Hands-On Activities That Teach Coding Without a Computer	https://www.extendednotes.com/after-school-activities/5-hands-on-activities- that-teach-coding-without-a-computer
Wide Open School	New and Improved tips to support learning from home	https://wideopenschool.org/
PositivePsychology.com	25 Fun Mindfulness Activities for Children and Teens	https://positivepsychology.com/mindfulness-for-children-kids-activities/
Smithsonian: Air & Museum Anywhere	Enjoy the Museum From Wherever You Are!	https://airandspace.si.edu/anywhere
Live Science	Activities and online resources for homebound kids	https://www.livescience.com/coronavirus-kids-activities.html

	CITY OF SAN DIMAS –RESIDENTIAL RESOURCES GUIDE				
LEARNING CONTENT RESOURCE	DESCRIPTION	LINK			
Art for Kids	Toy Theatre – kids can build all sorts of toys and drawings (free)	http://toytheater.com/category/art/			
Physical Education	Cosmic Kids Yoga has a variety of fun yoga for kids with stories (free)	https://www.youtube.com/user/CosmicKidsYoga			
Physical Education	Moe Jones has a fun 15- minute workout you can do with your kids (free)	https://www.youtube.com/watch?v=L_A_HjHZxfI			
Science for K-5:	Mystery Science has K-5 science for remote learning (free)	https://mysteryscience.com/school-closure-planning			
Storyline Online	Storyline Online reads along with your child. Books on a variety of levels and times from a few minutes to longer. (Free)	https://www.storylineonline.net/			
Reading Sites for Children	Free & Original stories for kids	https://www.freechildrenstories.com/			
Math.com	World of Math Online: Homework help, practice, tools, games, etc.	http://www.math.com/school/subject1/lessons/S1U4L1GL.html			
Khan Academy	Free resources including daily schedules	https://keeplearning.khanacademy.org/			
Live Online Math	Interactive math classes, programs and tutoring	https://www.liveonlinemath.com/			
Memrise	Free online education site used to study language, architecture, film, literature, design, and more.	https://www.memrise.com/			
National Geographic Kids	Free educational videos, games, and quizzes for kids	https://kids.nationalgeographic.com/			
Beanstalk	Interactive online youth education "camps" and on- demand classes pertaining to a variety of topics.	https://beanstalk.co/			
Numerade	Video resources to help students prepare for important standardized tests such as AP and SAT (sign up required)	https://www.numerade.com/test-prep/			
C/Net Article: K-12 online Classes & Activities	K-12 online classes and activities to continue school keep the remote learning going when school is closed.	https://www.cnet.com/how-to/k-12-online-classes-and-activities-to-continue-school-at-home-during-coronavirus/			

LEARNING CONTENT RESOURCE	DESCRIPTION	LINK
Lakeshore Learning Resources	Free learning activities, craft ideas, printable educational worksheets, and flash card maker tool for elementary school students.	https://www.lakeshorelearning.com/resources/free-resources
Scholastic Learn at Home for Families	Monthly subscription that provides learning resources for kids Pre-k – 5 th grade.	https://learnathome.scholastic.com/
LA County Virtual Programming	Virtual programming for all ages that covers a variety of topics including: health, science, arts & culture, animation, music and more.	https://lacountylibrary.org/virtual-programming/?utm_source= VP_September21&utm_medium=Email&utm_campaign=VP September21&utm_content=VP_Header