



PRESS RELEASE

SD-3-24-2020

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FOR IMMEDIATE RELEASE

Tuesday, March 24, 2020

City of San Dimas Office of the City Manager – Update March 24, 2020

Latest Updates:

- Charter will offer free Spectrum broadband and Wi-Fi access for 60 days to households with K-12 and/or college students who do not already have a Spectrum broadband subscription and at any service level up to 100 Mbps. To enroll, call **1-844-488-8395**. Installation fees will be waived for new student households.
- Reminder: price gouging is illegal, and Californians are protected. If you experience unlawful price gouging on housing, gas, food, or other essentials, submit a complaint at <http://www.oag.ca.gov/report> or call (800) 952-5225.
- Beware of Coronavirus scams. Criminals use phishing emails to get access to your computer or network. These phishing emails often appear to be from familiar company names or pretend to be someone you know. If you click on a link, scammers/attackers can install ransomware or other programs that can lock you out of your data
 - Protest your computer and electronic devices by:
 - Keeping your software up to date and by using security software
 - Your cell phone should be set to update software automatically
 - Your accounts should have multi-factor authentication
 - Your data should be regularly backed up, and the backup should be taken offline
 - Common Tactics Scammers are Using:
 - Fake Charities – some scammers use names that sound a lot like the names of real charities. Do some research before donating and pay safely by credit card only
 - Fake CDC Emails – watch out for emails claiming to be from the Centers for Disease Control and Prevention or other organizations claiming to offer information on the virus. Do not click links or open attachments you do not recognize
 - Phishing Emails – look out for phishing emails asking you to verify your personal information in order to receive a stimulus check. Government agencies will not be sending unsolicited emails asking for your personal information
 - Counterfeit Treatments or Equipment – be cautious of anyone selling products that claim to prevent, treat, diagnose, or cure COVID-19. Be alert to counterfeit products as well. More information on unapproved or counterfeit products can be found at www.cdc.gov/niosh
 - The FBI Recommends:
 - Do not open attachments or click links within emails from senders you do not recognize
 - Do not provide your username, password, date of birth, social security number, financial data, or other personal information in response to an email or robocall
 - Always verify the web address of legitimate websites and manually type them into your browser
 - Check for misspellings or wrong domains within a link (for example, an address that should end in a “.gov” ends in “.com” instead.
- Waste Management’s call center is still currently closed. However, should you have any questions regarding your trash service or want to request a bulky item pickup, please contact the City of San Dimas Public Works Department at (909) 394-6240 or publicworks@sandimasca.gov.

- Out of an abundance of caution and in accordance with guidance from State and local health officials to prevent the spread of COVID-19, we are implementing the following changes:
 - **All San Dimas multi-use trails closed** until further notice.
 - **Walnut Creek Trail**
 - **Antonovich Connector Trail**
 - **Face Trail at Horse Thief Canyon Park**
 - **All play and sports amenities closed**
 - Marchant Park-Playground, Basketball Courts, Tennis Courts, Baseball Fields
 - Lone Hill Park-Playground, Softball Fields, Basketball Courts, Tennis Courts
 - Pioneer Park-Playground, Skate Park, Outdoor Fitness Equipment, Baseball Fields, Basketball Courts, Tennis Courts
 - Civic Center Park- Playground
 - Ladera Serra-Playground, Tennis Courts, Basketball Courts
 - Loma Vista Park-Playground
 - Via Verde Park-Playground
 - Horsethief Canyon Park-Playground, Dog Park, Soccer Fields, LA County Nature Centre
 - San Dimas Sportsplex-Baseball Fields, Softball Fields, Soccer Fields, Track, Basketball Courts, Tennis Courts.
 - **San Dimas Canyon Golf Course is closed** until further notice.
 - Parks locations remain open as **outdoor-only facilities**. Operation Hours-Sunrise-Sunset.
 - **Limited restroom** availability from 7:00 AM - 5:30 PM
 - **No group congregations** at outdoor-only facilities. Social distancing is required.
 - **Park buildings & indoor facilities are closed** to the public, including San Dimas Recreation Center, Stanley Plummer Building, Marchant Recreation Center, Ladera Serra Recreation Center, & Walker House.
 - **Senior Center/Community Center is closed.**
 - **Modified Senior Lunch Program service will continue** at the Senior Center/Community center on Wednesdays from 11:00a -1:30p with social distancing implemented during distribution.
 - For the Senior Lunch Program, the City of San Dimas is distributing packaged and frozen meals. For locations and information, please call (909) 394-6230.
 - **All programming is temporarily suspended**, including recreational activities, indoor/outdoor sports leagues, aquatics classes, instructional courses, and group sessions.
 - **All events and rentals are canceled.** New reservations will be accepted and be approved on a case by case basis.
- At this time, you can still enjoy time outdoors at your local park for passive use, such as walking, jogging, or leisure time outdoors for individuals or families. Social distancing is still required, and group gatherings are prohibited by the health order.