



## PRESS RELEASE

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### FOR IMMEDIATE RELEASE

Thursday, March 19, 2020

### City of San Dimas Office of the City Manager – Update March 19, 2020

#### ***Latest Updates:***

- Waste Management has temporarily closed their residential call center. They are actively establishing remote operations for call center employees to re-establish call center operations as soon as possible. **The suspension of call center availability has no impact to your trash collection service.**
- The 2020 Census field operations will be suspended for two weeks until April 1, 2020. The Census Bureau is taking this step to help protect the health and safety of the American public, Census Bureau employees, and everyone going through the hiring process for temporary census taker positions. The public is strongly encouraged to respond to the 2020 Census online using a desktop computer, laptop, smartphone, or tablet, and can also respond by phone or mail.
- The California Department of Motor Vehicles announced the following actions it is taking to protect the health and safety of our customers and employees during the Coronavirus pandemic:
  - Behind the wheel drive tests have been cancelled for the next 30 days;
  - Immediately suspending extended office hours and Saturday field office service;
  - Appointment-only service transactions that require an in-office visit;
  - Social distancing measures in field officers;
  - Asked California law enforcement to exercise discretion in the enforcement of Driver Licenses and Vehicle Registration expiring in the next 60 days;
  - DMV virtual office;
  - Encourage Californians to take advantage of the dozens of services offered online or through other service channels.

Read more about these actions, here:

[https://www.dmv.ca.gov/portal/dmv/detail/pubs/newsrel/2020/2020\\_13](https://www.dmv.ca.gov/portal/dmv/detail/pubs/newsrel/2020/2020_13)

- Here are seven things you can do to support small businesses in the community:
  - Order takeout or delivery
  - Buy gift cards
  - Shop local businesses online
  - Use credit or debit cards
  - Stay home if you're sick; don't put others at risk
  - Be patient; most businesses are working at a reduced capacity and many items will be out of stock
  - Say thank you; employees are hard at work restocking shelves and keeping stores clean